



Registered Charity No. 292157

E-Bulletin from National Association for Patient Participation Issue Number 82: February 2014

1. Latest N.A.P.P. News

a. Annual Conference 'Quality in General Practice 7th June 2014 in Leeds

The draft programme and registration form are now available for download from the home page of the N.A.P.P. website. www.napp.org.uk. Members of PPGs affiliated to N.A.P.P. can take advantage priority booking with a discount on delegate fees and also, on bookings received and paid for by 31st March, of the 25% "early bird" discount.

b. PPG Awareness Week: June 2nd – 7th

The Resource Pack is now on the N.A.P.P. website. It provides templates for posters and press releases along with ideas from successful events and activities which worked well in 2013. This year will focus on the theme of 'Quality in General Practice' to help PPGs to inspire others to get involved and raise public awareness of what PPGs are, what they do and how they can influence the quality provided in primary care.

c. Corkill Award 2013 - PPG of the Year: deadline 20th April

Details in the Members' area of the N.A.P.P. website www.napp.org.uk

Please remember that

- Only online entries will be considered.
- Scanned or hand-written forms cannot be accepted.

2. Use of NHS patient data: NHS England delays implementation of care.data response to concerns about information sharing

In light of concerns expressed by professional and patient bodies, NHS England has postponed the introduction of the care.data programme from April 1st until autumn 2014. On February 19th, Tim Kelsey, the national director for patients and information said "We have been told very clearly that patients need more time to learn about the benefits of sharing information and their right to object their information being shared. That is why we are extending the public awareness campaign by an extra six months". [More details...](#)

3. Major changes to the GP contract regulations: Patient Participation Enhanced Service continues, but without the survey.

April 2014 heralds many changes, including reduction in QOF (Quality Outcomes Framework) indicators, new incentives for reducing emergency admissions, a named GP to coordinate care of older patients. Of particular interest to Patient Reference Groups and PPGs is the Friends and Family Test which replaces the annual survey. Read [Understanding GMS changes 2014/15](#). The major points are also summarised on the home page of the N.A.P.P. website www.napp.org.uk. Other requirements are the provision of online appointment booking and ordering of repeat prescriptions, choice of GP practice and, by 2015/16, publication of all GP net NHS earnings. More details [here](#)

4. A summary of findings on Monitor's Call for Evidence on General Practice

In Issue 76 July-August 2013, we publicised the call for evidence on general practice, issued by Monitor, the regulator health services in England. has now been published Through N.A.P.P., around 30 PPG members were able to participate in round table discussions with Monitor staff in either London or Leeds. We know that some of our members also responded as individuals. The [document](#) covers the issues raised by the exercise and Monitor's ongoing work programme.

5. Explaining the role of CCGs for voluntary organisations interested in the health and care system

A [briefing](#) by Regional Voices explains clearly the role of CCGs to voluntary organisations interested in the health and care system. It outlines CCGs key responsibilities, describes how they will be held to account for their activity and provides examples of how community and voluntary groups can work with CCGs. Regional Voices, a strategic partner of NHS England, is a partnership of nine regional networks, which champions the work of voluntary and community organisations to improve health, well-being and care across England, connecting over 25,000 voluntary and community organisations across England.

6. Putting Patient First Back in General Practice Campaign: Appointments

Analysis of the latest GP Patient Survey published in December, the Royal College of General Practitioners (RCGP) predict that more than 34m patients in England will this year fail to get an appointment with their GP or practice nurse, when seeking treatment.

Despite the fact that general practice now sees an estimated 40m more patients annually than was the case in 2008/09, the findings support the campaign's key message that the slump in funding accompanied by rapidly growing demand has had a massive impact on the ability of general practice to cope with the huge upswing in demand.

General practice now sees 340million patients per year i.e. there are 340million consultations. The survey showed that 10% of patients who sought a consultation with a GP or a practice nurse in 2012/13, failed to get one.

In 2005/06, 10.95% of the NHS budget in England was spent on general practice. However, by 2011/12, just 8.5% of the NHS budget in England was spent on general practice – with a cumulative loss £9.1bn since 2004/05 in real terms.

7. Is your practice 'Research ready'?

Around one in eight GP practices across the UK are now ['Research Ready'](#), after signing up to an initiative by the Royal College of General Practitioners (RCGP) to encourage GP teams and their patients to get involved in primary care research. 1006 GP practices have now completed the online self-assessment designed to ensure that practices are aware of their responsibilities to both themselves and their patients when they get involved in research. N.A.P.P. is developing a close link with the Primary Care Research Network, based in a number of Universities, and we are interested to hear whether any member PPGs have been involved in research at their practices.

8. Get your N.A.P.P. member password now!

The Members' pages of the N.A.P.P. website contain **key resources available only to affiliated PPGs and CCGs**. For your unique login details for use by all the members of your PPG, (but not to be divulged to others), **visit the website, click on Members and use the screen instructions**. The response will come from server@serifwebresources.com

9. Reminders:

Please forward this bulletin to fellow members as promptly as possible. We do not send hard copies of e-bulletins. This and all previous-bulletins are on our website at <http://www.napp.org.uk/ebulletins.html>

N.A.P.P.'s 'Patient Matters' Newsletters are at <http://www.napp.org.uk/newsletter.html>

Stephanie Varah,

Chief Executive

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