



Registered Charity No. 292157

E-Bulletin from National Association for Patient Participation Issue Number 75: June 2013

1. Latest N.A.P.P. News

a. Congratulations to N.A.P.P.'s President

On June 15th, we were delighted to see the citation below in the Birthday Honours list of those awarded the OBE, adding this to her impressive list of honorary degrees.

Dr Patricia Anne Wilkie. President, National Association for Patient Participation For services to healthcare and patient involvement in the NHS

Many who know her history over more than 40 years as a pioneer and champion for patient involvement in both Scotland and England, suggest that this honour is long overdue. Starting her career in research in ethical and patient issues, mainly in the field of genetic counselling, she has been a founder member of Patient Liaison Groups of several medical Royal Colleges. In recognition of this work, she has been awarded Honorary Fellowships by two, the RCGP and the Royal College of Radiologists, (possibly the only person ever to achieve two such honorary awards). She has also served on the Ethics Committees of a number of bodies including the Association of Medical Royal Colleges and Dr Foster Intelligence, which first sounded the alert about the Mid Staffordshire crisis.

Patricia has chaired the Patients Association and is now President and Chair of N.A.P.P. We are fortunate to have the benefit of her experience and wisdom.

b. N.A.P.P.'s Annual Conference and AGM: Primary Care in the Digital Age

took place in wonderful weather at a spectacular venue, Bristol's M Shed Museum. Delegates enjoyed a varied programme. Several speakers commented on how well-informed, engaged and enthusiastic PPG members were. See the website for comments from delegates on the day. Key points from the Workshop presentations and the full Conference report will be in the member area of the website on June 27th.

c. Corkill Award Winner: Winchcombe Medical Practice PPG

The judges were delighted that the standard of entries this year was significantly higher than in 2012. They faced a daunting challenge, with six PPGs strong contenders. Both Winchcombe PPG in Gloucestershire and a close runner-up, Highcliffe and Mudeford PPG from Dorset, received their plaques and gave short presentations at the conference in Bristol. The Academy Medical Centre PPG in Forfar in Angus was highly commended. The six best entries will be featured on the website as case studies to demonstrate just how much PPGs can achieve and the variety of innovative approaches they adopt

d. PPG Awareness Week: June 3rd - 8th

CCGs and PPGs across the UK participated with great enthusiasm. Endorsements in support of PPGs from senior members of the medical profession, politicians, celebrities, GPs and practice managers can be viewed on the N.A.P.P. website Awareness Week pages home page. Feedback on the N.A.P.P. Resource Pack was enthusiastic. As we receive feedback from PPGs, we are adding it to the Awareness Week pages of the website.

2. Out of hours care - a patients view

This is the title of an [article](#) by Patricia Wilkie in which she outlines her own recent experience of out of hours care. It was published in the June 21st issue of the Health Service Journal, a weekly publication, widely read by both clinical and non-clinical NHS staff the NHS, at local and national level. It gives her personal perspective as a patient at several levels, from walk-

in clinic, A&E at local district general hospital, fracture clinic, 111 out of hours service, and GP. She makes a number of recommendations based on her personal patient journey.

3. An opportunity for patients to get their views heard.

NHS England is asking patients, public and NHS staff to help shape the future of urgent and emergency care services. Professor Sir Bruce Keogh's urgent and emergency care review was announced in January this year. Its aim is to develop a national framework to build a safe, more efficient system, 24 hours a day, seven days a week. Those using and working in the NHS have from 17 June to 11 August to feedback on an evidence base for change and emerging principles that will guide the review. The terms of reference, evidence base and emerging principles, along with details on how to contribute and get your views heard, are all on the [NHS England](http://www.nhs.uk) website.

4. CQC Guide for PPGs

This month, the Care Quality Commission published 'A Guide for working together, the Care Quality Commission and patient participation groups'. Those of you who attended the N.A.P.P. conference will have seen copies. This guide was jointly developed between N.A.P.P. and CQC with the input of a number of PPG representatives. CQC are extremely grateful to those participating PPG representatives for all their helpful comments and suggested changes to the text, and hope that all PPGs will find this a useful introduction to CQC and to their inspections. CQC are planning to write to all PPG Chairs in the coming weeks welcoming them to working with CQC. The Guide can be found at www.cqc.org.uk/PPGs

5. Explaining NHS changes to patients

The British Medical Association, representing UK doctors and medical students has launched a new guide for patients to explain NHS changes and pressures to patients and the public. It pulls together key information, provides links to other useful sites, and explains the views of the BMA. This [guide](#) 'Patients and the changing NHS' explains some of the changes and pressures the service is facing, what GPs are expected to prioritise and their role in providing urgent care out-of-hours.

6. Get your N.A.P.P. member password now!

The Members' pages of the N.A.P.P. website contain **key resources available only to affiliated PPGs and CCGs**. For your unique login details for use by all the members of your PPG, (but not to be divulged to others), visit the website, click on Members and use the screen instructions. The response will come from server@serifwebresources.com

7. Reminder:

Please forward this bulletin to fellow members as promptly as possible.

We do not send hard copies of e-bulletins.

All previous e-bulletins and Newsletters are available on our website at www.napp.org.uk

Stephanie Varah,

Chief Executive

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