



Registered Charity No. 292157

## E-Bulletin from National Association for Patient Participation Issue Number 61 March 2012

### 1. N.A.P.P. Conference : Empowering Patients, Supporting Practices: Update

We are delighted to confirm that Niall Dickson has accepted our invitation to be keynote speaker in Manchester on May 26<sup>th</sup>. As Chief Executive of the General Medical Council, formerly Chief Executive of the Kings Fund and previously the BBC correspondent on health and social affairs, his insights into current developments will be stimulating. His topic will be 'Striking a new deal with patients in support of a quality service'. The draft final programme already emailed directly to members is on the website [here](#) and will shortly be replaced by the final version.

The numbers of delegates already registered to attend, suggests that the event is likely to be over-subscribed. We urge you to take advantage of **priority booking and 25% discount for both patients and practice staff from affiliated organisations who register before March 31<sup>st</sup>** and remind you that initial bookings are limited to two delegates per PPG to ensure that the maximum number of PPGs can attend.

### 2. Corkill Award: N.A.P.P. of the Year : Deadline 31<sup>st</sup> March

"We are proud of our PPG" We hear this from both the practices which PPGs support and from the patients themselves. PPGs exist to improve the quality of care delivered by their GP practices. In establishing this award, the NAPP Board wants to recognise the quality of those PPGs. Joe Corkill, a former Chair of the Board made a significant contribution to the promotion of patient participation over more than twenty years. This will be awarded annually at the NAPP Conference and AGM.

The Award, sponsored by Emis, will be a cash payment of £500 to the successful Group and a plaque or framed photograph of the presentation for display within the winning practice. The prize money can be used in any way that the PPG chooses. The winning group will be invited to write a piece for the N.A.P.P. newsletter and to speak at a future N.A.P.P. seminar. Applications are to be submitted by March 31<sup>st</sup> 2012 on the form that can be downloaded from the members' section of the NAPP website. For the login details, email [edith.todd@napp.org.uk](mailto:edith.todd@napp.org.uk)

### 3. The Health and Social care Bill explained: updated information

A series of factsheets on the Health and Social Care Bill explain particular topics contained in the Bill, including its key themes. They include case studies of the policy in action, or answer frequently asked questions about the topic. The [factsheets](#) which were first published in October 2011, shortly after the Bill entered the House of Lords, have been updated where necessary to reflect changes made to the Bill since then. Each factsheet indicates the date on which it was last updated.

### 4. Clinical Commissioning Groups Authorisation process - BMA guidance

This [guidance](#) document outlines the authorisation process for and highlights issues for GPs and local medical committees to consider. It also provides examples of how a competent and successful CCG should operate.

## 5. Better care for patients

Some interesting examples of initiatives from around the country during the first year of emerging clinical commissioning groups suggest that some patients are already benefitting from GPs starting to take a lead in designing local health services and a renewed focus on health outcomes. [Read more →](#)

## 6. Patient experience of care in the NHS

NICE has published a [quality standard](#) and guidance which aims to ensure that patients have an excellent experience of care in the NHS.

## 7. Patient Focus Conference and Patient & Public Guide for people with joint replacements

**The National Joint Registry (NJR)** of England and Wales was established in 2002. Its purpose is to define, improve and maintain the quality of care of individuals receiving hip, knee and ankle joint replacement surgery across the NHS and independent healthcare sector. NJR has extended an invitation through N.A.P.P. to patients and patient representatives to attend a **free** Patient Focus Conference on Friday 23 March 2012 at The Wellcome Collection, 183 Euston Road, London, NW1 2BE. The event will run from 9.30am to 2pm and includes lunch. Further information on registration [here](#) Their Patient & Public Guide can be viewed at this [link](#).

## 8. CQC registration and the RCGP quality programme:

Practice accreditation helps general practices enhance their organisational systems and procedures, such as risk assessment and processes for notifying patients of staff changes. Following a consultation, the Department of Health agreed to postpone until April 2013 the registration of most primary medical services with CQC, most of which are general practices. This [joint statement](#), produced in conjunction with CQC, provides further information

## 9. Choice of general practice

The government in January published guidance on changes to general practice boundaries designed to increase choice for patients. This [briefing](#) outlines the steps PCT clusters need to take now to meet the April 2012 deadline for establishing outer practice boundaries and to ensure that practices with out-of-area patients participating in the pilots make adequate provision for out-of-hours care.

## 10. Reminders:

**Please forward this bulletin to your fellow members as promptly as possible.**

We are sorry that we do not have the capacity to send hard copies of e-bulletins. All previous e-bulletins and Newsletters are available on our website at [www.napp.org.uk](http://www.napp.org.uk) The current issue of the Newsletter is in the Members' Section. Login details from [edith.todd@napp.org.uk](mailto:edith.todd@napp.org.uk)

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*March 2012*