

National Association for Patient Participation

Since its inception in 1978, the National Association for Patient Participation (N.A.P.P) has been active in promoting the benefits of patient participation and advocating the formation of Patient Participation Groups in every Primary Care Practice. Reflecting on the legislative and policy changes within the NHS of the last three years, N.A.P.P Trustees now consider that the charity must build on the success of the last few years, including a significant growth in member PPGs and wider engagement in the national health and care policy agenda, and focus on high quality care and better outcomes for patients, through participation.

Early on in this process the Trustees undertook a SWOT analysis which is included in the Business Plan as Appendix 1 (page 19) which captures the key elements of the context and the challenges presented to N.A.P.P which the plan set out to address.

- ✦ **Supporting a growing membership and increased expectations.** An organisation largely dependent on the voluntary work of Trustees, was no longer viable as membership increased. The immediate risk was that N.A.P.P would lose sight of its values, linked to patient participation. The organisations Mission and Value needed to be re-stated. (pages 7 and 8).
- ✦ **Moving from Process to Purpose.** In many respects our mission to advocate for patient participation through PPGs is no longer in contention. What is now in contention is to build consensus on the extent to which patient participation should shape and influence health and care, and patient empowerment through self-care. Our initial step in defining an *Outcomes Framework* from a N.A.P.P perspective is described in the plan (pages 9 and 10). This forms a key driver in shaping a new business model
- ✦ **A New Business Model:** N.A.P.P's history is that of a national infrastructure organisation. Already we see evidence of PPGs developing local networks and working together. N.A.P.P has been instrumental in offering advice and guidance, but has a limited peer led infra-structure to support and develop these initiatives. Delivering wider benefits and outcomes through patient participation from a patient perspective is in the revised Vision (page 7) and to deliver this vision a new business model (page 12)
- ✦ **Our Strategic Objectives:** As a small organisation, with no directly employed staff, our plans need to be tightly defined and achievable. The Business Plan describes five strategic objectives for the next three years, the actions for which will develop the new business model and build a more sustainable organisation, supporting the evolution of patient participation in primary care, (page 11) Appendix 2 sets out the first steps in the delivery plan (page 20)
- ✦ **Financial Stability:** Finally, as a third sector organisation N.A.P.P is acutely aware of the changes to the funding landscape and the need for strategic financial planning (page 13) A start has been made by Trustees (pages 15, 16) and our business plan includes proposals to generate products and expertise which will build on and make a case for the value generated through effective patient participation.

