



N.A.P.P PPG Commissioning Champions

LEARNING FRAMEWORK

Introduction:

Through increased knowledge & understanding of commissioning, members of PPGs will become PPG 'commissioning champions' with the capacity to support and empower other PPGs to become involved in commissioning processes building an evolving and sustainable model of engagement.

Aims:

To enable Patient Participation Groups (PPGs) to engage with the commissioning process and influence Clinical Commissioning Groups' (CCG's) local commissioning plans and priorities also the NHS Commissioning Board in relation to the commissioning of primary care.

Learning Outcomes:

The learning framework consists of a suite of workshops which can be tailored to local requirements. Workshops have been developed and tested in partnership with PPG members through a pilot project with the aim of simplifying the complexities of the new commissioning system and helping patients better understand the processes used to purchase healthcare.

Depending on requirements participants can select an individual workshop covering specific topics in detail, select any combination of workshops or select one bespoke composite workshop containing elements from all three sessions covered in brief. Evidence from the pilot suggests a minimum of two workshops covering CCG and primary care commissioning demonstrates the most effective outcomes.

Workshops have been designed to specifically assist patients and PPGs to:

- Build their capacity and knowledge about commissioning processes, structures and local arrangements
- Develop relationships and begin a dialogue with health professionals working in locality CCGs and NHS Commissioning Board Local Area Teams
- Raise awareness of PPG mechanisms amongst local health professionals to facilitate ongoing engagement

Sample Workshop 1: Introductory level

The introductory workshop covers:

- understanding the new commissioning arrangements and structures
- examining commissioning plans and activities of the relevant locality CCG
- exploring how patient feedback can inform commissioning decisions
- building relationships with locality CCGs

Sample Workshop 2: Intermediate level

The intermediate level workshop covers:

- The local arrangements and the new commissioning system for planning and commissioning NHS Primary Medical Services to be undertaken by the NHS Commissioning Board (NHS CB)
- The data that will be used also how data will be gathered and used
- The NHS CB proposals for performance management of GP and dental practices in the new system
- The way that local peoples voices can be more effective in primary care planning and commissioning arrangements at a local level
- Examining primary care commissioning plans and activities
- Building relationships with NHS CB Local Area Teams

Sample Workshop 3: Advanced Level

The advanced level workshop covers:

- Review of commissioning structures and PPG engagement
- Working together with locality and Area Team personnel on a practical case study activity addressing 'real' commissioning issues
- Working together with locality and Area Team personnel to develop approaches for engagement in commissioning

Outcomes and measurement:

Pre and post workshop evaluation questionnaires are used to measure:

- The extent to which participant knowledge levels about commissioning have increased measured against baseline starting point
- The extent to which participants felt empowered measured against baseline starting point and demonstrable evidence of empowerment such as involvement in commissioning

Benefiting from increased knowledge about commissioning and interaction with commissioning personnel, PPG members who attend all three workshops 'qualify' as PPG 'commissioning champions' within their individual practice based PPG, within PPG Networks across CCG localities and NHS Commissioning Board local areas.

PPG 'Commissioning Champions' can:

- act as a commissioning 'expert', point of reference and 'local practice voice' for individual PPGs and engage in locality commissioning forums
- support individual groups and networks of PPGs to gather and feed the views of the practice population into commissioning processes
- be the practice representative on the locality PPG Commissioning Network
- provide peer learning and support to new PPGs, individual PPG members or PPG district groups/federations to spread learning and knowledge about commissioning and foster engagement
- ensure longer term sustainability of PPG engagement and the application of learning within commissioning processes by participating in a national e-network of N.A.P.P 'commissioning champions'.

Format:

The workshop sessions are independently facilitated by N.A.P.P and delivered on site in participating locality communities using local venues such as GP practices where space allows. A minimum number of ten PPG participants are recommended to stimulate discussion and yield a useful number of champions.

Workshops are interactive, practical, discussion based and do not rely on PowerPoint presentations. Sessions are tailored to the local commissioning context, based on local commissioning plans and input from locality commissioning personnel where possible.

For more information please contact: Stephanie Varah N.A.P.P. Chief Executive at: stephanie@napp.org.uk