



Charity Number 292157

**National Association for Patient Participation**

**37th Annual Conference and AGM**

# ***Really Putting Patients First***

**Practices and Patients working together**

***Saturday 6<sup>th</sup> June 2015***

***10.00 am to 4.00pm***

***AGM 4.00pm to 4.15pm***

***Registration from 9.30 am***

***Woodland Grange Hotel and Conference Centre***

***Old Milverton Lane, Leamington Spa, Warwickshire CV32 6RN***

# Really Putting Patients First

## Programme

### 09.30 Registration and refreshments, *Exhibition and networking*

10.00 Welcome: Dr Patricia Wilkie, N.A.P.P. Chair

10.05 Conference Chair: Sir Denis Pereira Gray, N.A.P.P. Patron

10.10 **Keynote presentation: “The essential role of PPGs in enabling records access and understanding – the experience of Haughton Thornley Medical Centres”:** Dr Amir Hannan and Marilyn Gollom

10.40 **The Family Doctor Association's five year forward view: empowering patients as partners in success :** Dr Peter Swinyard, Chair, Family Doctor Association

11.00 Panel: questions and discussion

### 11.20 Tea and coffee, *Exhibition and networking*

11.40 Breakout: First series of workshops (see details on next page)

### 12.30 Lunch *Exhibition and networking*

13.20 Breakout: Second series of workshops

### 14.10 Tea and Coffee *Exhibition and networking*

14.35 Feedback from workshops

14.50 **Soap box:** Opportunity for up to six individual delegates to have 90 seconds each to raise a subject ‘close to their hearts’.

15.05 Presentation of the Corkill Award: Overview from winning PPG and questions.

15.25 Closing comments by Conference Chair

16.00 **N.A.P.P. Annual General Meeting**

All delegates welcome to attend. (Only those from affiliated groups may vote)

16.15 Conference closes.

### *Workshops / Seminars see next page for details*

**A PPGs - Getting heard beyond the GP practice**

Facilitator: Paul Devlin, N.A.P.P. Chief Executive

**B “Community Centred Practice: A Practice Health Champions approach” .....**

Facilitator: Helena Hughes, Head of Operations, Altogether Better

**C PPG and the patient community, recruitment, communication and social media**

Facilitator: Beverley Brooks, N.A.P.P lead for public relations and marketing

**D Patient records; Summary Care Records**

Facilitator: Dr Andy Carr, Health and Social Care Information Centre

# Workshops / Seminars

- *All four workshops take place in the morning and again in the afternoon.*
- *Each delegate will attend only two workshops during the day.*
- *On the registration form, please enter 1<sup>st</sup> and 2<sup>nd</sup> preferences from workshops A, B, C or D, with a third (reserve) in case a chosen topic is over-subscribed. We hope to provide everyone with their first two preferences.*
- *We strongly recommend that any two delegates from the same organisation attend different workshops to gain maximum benefit from the event.*

## **A PPGs - Getting heard beyond the GP practice**

Facilitator: Paul Devlin, N.A.P.P. Chief Executive

The patient voice is more important than ever in the NHS. Health and Wellbeing Boards, Clinical Commissioning Groups, and local Healthwatch are just some of the groups and organisations that can benefit from the experiences of PPGs. This workshop will explore how PPGs might build links to groups outside their practice to help make patient voices even more powerful.

## **B “Community Centred Practice: A Practice Health Champions approach”.....**

Facilitator: Helena Hughes, Head of Operations, Altogether Better

Practice Health Champions are supported to work with surgery staff as peers, to improve services and develop opportunities. They voluntarily give their time to work with the staff in their local GP Practice or surgery to find new ways to improve the services that the practice offers, and to help to meet the health needs of patients and the wider community to enrich decision making in GP practices through the development of a greater understanding of local need by developing

- new groups to support the health and wellbeing of the local community
- new skills and experiences which support their own personal development and growth.

## **C PPGs: the patient community, recruitment, communication and social media**

Facilitator: Beverley Brooks, N.A.P.P lead for public relations and marketing

An interactive workshop covering recruitment of volunteers from diverse GP communities –

- how to 'get them' and 'keep them'!
- making best use of “virtual” groups to extend the reach of the PPG
- how social media - Facebook and Twitter - could benefit the PPG

## **D Patient records: Summary Care Records**

Facilitator: Dr Andy Carr, Health and Social Care Information Centre

The introduction of Information Technology in the NHS has resulted in patient information being recorded within GP and numerous secondary care settings. Even within one hospital, different departments may hold separate records about an individual patient, which are not shared with other departments. As part of the NHS National Programme for IT, Summary **Care Record (SCR)** is an electronic patient **record**, a **summary** of National Health Service patient data is now held on a central database covering England. How is this being used? During the coming year, more and more patients will also be able to view more of the information which their GP practice has recorded.