Patients, Partnerships and Power
2017 National Conference
The Hampshire Court Hotel

1 Centre Drive, Chineham, Basingstoke, RG24 8FY

Conference Chair: Sir Denis Pereira Gray, N.A.P.P. Patron

Draft Programme

9.00	Registration and refreshments	*Exhibition and networking*
10.00	Welcome and introduction	Dr Patricia Wilkie, N.A.P.P. Chair
10.10	Keynote One:	Professor Pali Hungin OBE, MD, FRCP, FRCGP, FRSA. President British Medical Association
		Pali is a GP and very sympathetic to patient involvement. Sir Denis was delighted to hear that he was coming
10.40	Keynote Two:	Ruth Rankine Deputy Chief Inspector of General Practice, Urgent care & Digital Services Care Quality Commission
11.10	Panel questions	
11.30	Refreshments	*Exhibition and networking*
12.00	Group of 100	Paul Devlin, CEO, N.A.P.P.
12.10	Soap box	90 seconds opportunity for six delegates to raise a subject 'close to their hearts'
12.30	Lunch	*Exhibition and networking*
13.15	Workshop Session 1	Details on next page
14.10	Workshop Session 2	Details on next page
15.00	Refreshments	*Exhibition and networking*
15.25	Presentation of Corkill Award	Overview from winning PPG and questions
15.50	Closing comments	Chair: Sir Denis Pereira Gray
16.15	N.A.P.P. Annual General Meeting	All delegates welcome to attend. (Only those from affiliated groups may vote)
16.30	Conference closes	

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Workshops and Seminars

Each delegate will have the opportunity to attend two workshops, as each on is delivered twice during the afternoon.   In May 2017, delegates will receive a request to choose the which two sessions they would prefer to attend.

A   PPGs making the best of Social Media

Facilitator: Olivia King, N.A.P.P. Trustee

We are constantly being told of the importance of "digital access" in health services. Are you confident your PPG is making use of some of the social media tools available, and does your PPG know why social media can help some patients? This workshop will explore the benefits social media can bring – to patients and to PPGs – and will help you understand the potential of tools such as Twitter, Facebook, Instagram, and Wordpress.

B   How can PPGs in practices that are struggling or in "special measures" be effective?

Facilitator: Helene Irvine, RCGP Deputy Clinical Lead for Practice in Special Measures

There are many challenges for GP practices and their staff when the practice is struggling, or has formally been put into "special measures". This workshop will explore what this means, and how PPGs can be part of the turnaround to improve the practice, for the benefit of patients.

C   Patient participation and social prescribing

Facilitators: Bev Taylor, Social Prescribing Manager, NHS England and Fiona Weir, N.A.P.P. Trustee

Social prescribing is a way of linking patients with social and physical activities and with community support, to improve wellbeing and independence. It is one of ten 'high impact actions' identified by NHS England to release more GP time for care. This workshop will give you a chance to find out more about social prescribing and its benefits, and to explore how social prescribing could help your practice and its patients. It will also explore the ways in which PPGs can be involved in social prescribing work.

D   N.A.P.P. 'Group of 100'

Facilitator: Paul Devlin, Chief Executive, N.A.P.P.

N.A.P.P. is frequently asked for the views of PPGs by other organisations, often with very short deadlines. There is real potential for us to influence, to bring a powerful patient voice, and to promote the views of PPGs, if we can better capture PPG perspectives. Whilst we do, from time to time, seek the views of all our members, we are setting up a "Group of 100"- 100 PPG representatives who are able to give a quick turnaround response to targeted questions, e.g. via email or Survey Monkey.   This workshop will explore how the Group of 100 will work, and the potential influence it could have.