



NATIONAL ASSOCIATION FOR PATIENT PARTICIPATION
Minutes of the 4th Annual General Meeting
Saturday 16th November 2024 10.00 – 10.40 am.
Held virtually by Zoom and Live Stream

1. Welcome from the Chairman

Welcome extended by The Chairman and thanks to all for attending the Fourth N.A.P.P. AGM by Zoom and livestream. The AGM is planned to run from 10:00am to 10:40am, and it will be followed from 11:00am to 12:00pm by presentations from our Corkill Award Winner.

It is inspiring to see such a strong turnout for our AGM, as we come together to reflect on the accomplishments and resilience of our community and to look forward to the exciting opportunities ahead. Today, we are joined by:

- A large number of our dedicated members, whose support and engagement are the bedrock of N.A.P.P.
- Our esteemed President, Dr Patricia Wilkie, whose commitment and guidance have continually propelled our mission forward.
- My fellow Trustees – Sandy Gower, Phil Linnegar, Bruce Morton, and Judith Morris – each bringing unique expertise, insight, and dedication to strengthening our board and advancing our work.
- Chris Oxtoby, whose invaluable support and advice have been instrumental to N.A.P.P. and its board across a range of areas, from strategic planning to day-to-day operations.
- And Brian and Warren, who are providing the essential technical support that allows us to host this virtual meeting seamlessly.

2. Attendees and apologies

Attendees:

Patricia Wilkie, President. Trustees: Folarin Majekodunmi, Chairman, Sandy Gower Vice-Chairman, Phillip Linnegar, Judith Morris and Bruce Morton. Technical Support Brian Hurst and Warren Tolley

Adrian Barker – Falkland Surgery PPG, Martin Blows – Clarendon Lodge Medical Practice PPG, Phillip Bosworth – The Sidings Medial Practice PPG, Margaret Broadhurst – Swanage Medical Practice PPG, Lesley Bright – Dolphins Practice PPG, Collin Carter – Friends of Spring Hill PPG, Hazel Crosthwaite - Twyford Surgery PPG, Chris Davies – Cambrian Medical Centre PPG (Live feed), David Elliott – Earnswood PPG, Chris Esgate – Whitstable

PPG, Josta Gardner – Overdale Medical Practice PPG, Janet Green – Kingswinford Medical Practice PPG, Billie Hands – Marylebone Health Centre PPG, Nigel James – New Road Surgery PPG,

Anne Johnson – Little Waltham & Great Notley Surgery PPG, Gary Larkin and Clive Parkinson – Belvedere Medical Health Centre PPG (Live feed), Phillip Linnegar – Friends of Bennetts End Surgery, Ian Hodgson – Hollies Medical Practice PPG, Mo Hutchison – Mendip Vale Medical Group PPG, Mike Lambden – Salters Medical Practice PPG, Ken Lowe – Ainsdale Medical Practice PPG, Geoff Matthews – Mendip Vale Medical Group PPG, John McNab - New Road Surgery PPG, Moosa Mebbayat and Judith Morris - Marylebone Health Centre PPG, Norma Mellor – Cambrian Medical Centre (Live feed), Andrew Morrise - Sutton Coldfield PPG, Heather Mulkey – Cobham Health Centre PPG, Noreen Neal St Stephens Gate Medical partnership PPG, Mary Parkes – Sherwood House PPG, Nigel Pattison – Pickering Medical Practice PPG, Jenny Pepper – Handforth Health Centre PPG, Heather Pitch – Mendip Vale Medical PPG, , Jacqueline Prestwich – Abbey Medical Centre PPG, Brenda Quelch-Brown – Old Coulsdon Medical Practice PPG, Lesley Roberts – Leek Health Centre PPG, Cheryl Robins – Friends of Spring Hill PPG, Annette Rushmore, Enid Ruff – Overdale Medical Practice PPG, Ann Smith – Homewell’s PPG, Cerys Smye-Rumsby – Novum Health Partnership PPG, Pat Spallone - St Stephens Gate Medical Partnership PPG, Tony Spreadbury – Hanham Health PPG, Fiona Thomas – Whitstable PPG, Evan Venn – Woneersh Surgery PPG, Christine Waters – Botesdale Health Centre PPG, David White – St Stephens Gate Medical Partnership PPG, Phil Whitehouse - St Martin’s Gate PPG, Mary Willis – Whitstable PPG, Tom Wise – Leighton Road Surgery PPG, David Woods – Camrose, Gillies, Hackwood and Beggarwood PPG. Rob Young – Overdale Medical Practice PPG.

Apologies: Tina Fatcher-Smith – The Bromley Common Practice PPG Kevin Hewitson – Denton Surgery Patients Group

Grateful thanks conveyed to all those who took the time to submit questions for the AGM which will be addressed.

This marks the fourth consecutive year that N.A.P. P’s AGM has been delivered virtually. Over these years, we’ve seen how this format has allowed us to connect with a wide audience, reaching members from all across the country without the need for travel or accommodation costs. Feedback from previous AGMs has been overwhelmingly positive, reinforcing our belief that this format effectively allows us to engage, inform, and inspire our membership and key stakeholders alike.

While we celebrate the successes, we also acknowledge the considerable challenges currently facing health and care services across the UK. Waiting lists have grown significantly, and workforce shortages continue to place immense strain on service delivery. Public satisfaction with the NHS, particularly with Primary Care, remains a concern. The recent Darzi review has shed light on several serious and systemic issues, and the new government has emphasised the financial constraints facing the NHS. Amid these challenges, it’s more important than ever that we support and empower our Patient Participation Groups (PPGs) to act as advocates for patients and partners in shaping services.

Despite these systemic pressures, we remain deeply proud of the tenacity, creativity, and impact demonstrated by our PPGs. Across the country, PPGs are working closely with their practices to transform the way services are delivered, adapting to local needs, and

continuously improving patient care. This dedication to innovation and collaboration is exemplified by the Corkill Award winner, who will be presenting at the seminar following today's AGM.

Our VeryConnect membership platform continues to be a rich resource, where members share information, ideas, and solutions. The platform highlights the extraordinary work happening across our community, showcasing stories of PPGs actively supporting their practices and finding creative ways to respond to challenges. Looking ahead, one of our top priorities at N.A.P.P. will be to harness and build upon these learnings. By creating opportunities for shared learning, we can equip our PPGs with the tools and resources they need to help practices manage current pressures and deliver excellent, patient-centred services. In line with this goal, we are pleased to report that N.A.P.P. is now on a more stable footing than at the previous AGM, thanks to improvements in our membership fee structure and strengthened corporate services/back-office support we receive. This progress allows us to channel even more energy into supporting our members and advancing our shared mission.

The journey ahead will not be without its challenges, but we are committed to standing alongside our member PPGs as they support their practices in navigating these complexities. We know that together, we can work towards more person-centred, accessible, and effective healthcare services. Our trustees are deeply committed to this vision, and we are excited about the energy, dedication, and fresh perspectives that our new trustees bring to the board.

Of course, achieving our vision requires not only the commitment of our current team but also the involvement of new voices. We need more trustees who are passionate about our cause. While we have made great strides in growing the board and expanding the support available, we still have room to welcome additional leaders who can bring fresh ideas and perspectives to our work.

Thank you all for being here today, for your commitment to our cause, and for the inspiring work that each of you does every day. We look forward to a productive and engaging AGM and an exciting year ahead, full of opportunities to make a meaningful difference in the lives of patients and the communities we serve. Together, we are stronger, and together, we can continue to transform healthcare for the better.

Minutes from the previous AGM

- 3. Minutes of AGM 18th November 2023** - The Minutes of the previous AGM have been circulated. Proposed as accurate record of the meeting by Sandy Gower and seconded by Phil Linnegar. Motion was put to the meeting and with no naysayers the motion carried unanimously.

Matters arising from the minutes of previous AGM

- 4. Matters arising from the minutes of AGM 2023** - There were no matters arising from the AGM in 2023.

Presentation of Trustees report

- 5. Presentation of Trustees report** - The Trustee report has been circulated in advance of the meeting and was received by the AGM. The Chairman accepted receipt of the report.

Adoption of Annual Accounts

6. Adoption of the Annual Accounts.

The accounts have been circulated in advance. Proposed by Sandy Gower for the adoption and seconded by Judith Morris. Motion put to the vote that these be approved, and the motion was carried unanimously.

Thanks, and acknowledgements

7. Thanks, and acknowledgements

Before moving on to questions, The Chairman took a moment, on behalf of the trustees and himself, to extend our deepest thanks to the incredible individuals who have supported N.A.P.P in so many ways since the last AGM.

- First and foremost, we want to express a profound and heartfelt thank you to our Vice Chair, Mrs. Sandy Gower, who has indicated that this will be her last AGM with N.A.P.P. as she steps down as a trustee. Sandy is one of the best people, it has been my privilege to know, her support, patience, and friendship have been inspirational, and her generosity has been boundless, not only to me but to all of us on the board. Her steadfastness, warmth, and dedication have brought out the best in everyone she has worked with, embodying the very heart of what N.A.P.P stands for. Sandy's wisdom and kindness have guided us through even the most challenging moments, and her empathy and intuition have been a source of strength for the entire team. She has inspired each of us in ways words can barely capture, and I am privileged to work alongside someone I admire so deeply. Thank you, Sandy, for your unwavering commitment and the light you bring to all of us.
- We also like to extend our heartfelt gratitude to our Patron, Sir Denis Pereira Gray, whose dedication to continuity of care—a value cherished by patients—is unwavering. His steadfast support of N.A.P.P's mission is invaluable.
- Our esteemed President, Dr Patricia Wilkie, deserves our deepest thanks for her tireless advocacy for the patient voice. Her commitment to amplifying patients' rights is inspiring, and her efforts have created a lasting impact on our work.
- We are immensely grateful to our trustees, who bring patience, passion, and fresh perspectives. Their insight and generosity have challenged us to reach new heights and keep us grounded in our mission to support PPGs across the country.
- A special thanks to Mr. Phillip Linnegar, whose energy and vision have invigorated our recruitment and strengthened our operations, bringing a renewed sense of purpose to our organisation. This is hugely appreciated, Phil, thank you.
- Bruce Morton, for his dedicated work with VeryConnect, our membership platform. Bruce's efforts are transforming our ability to support our members, making it easier than ever for us to connect, share resources, and foster a strong, vibrant community.
- Judith Morris, for her hard work in selecting this year's Corkill Award winner and for her continued dedication to the member bulletin. Her meticulous efforts in both areas ensure we are highlighting and celebrating the remarkable achievements of our members, and her commitment to the bulletin keeps everyone well-informed and connected.
- Miss Mwamba Nyambe, who continues to support us in relation to our accounts, she has been indispensable, handling her role with meticulous attention to detail and

tireless commitment. Her selflessness and dedication have been a true blessing to N.A.P.P.

- We are equally grateful to Moira Auchterlonie, whose collaboration with NHS England and other partners has placed a spotlight on patient experience, directly influencing the GP contract and associated policy. Her work ensures that patient voices resonate within the structures that shape their care.
- Our deepest thanks to Mrs. Chris Oxtoby, our Webmaster, whose adaptability and dedication have enabled us to maintain seamless digital communications. Her reliability and commitment are greatly appreciated.
- To our Administrative and Member Support Manager, Victoria Ridgway—thank you for always going the extra mile. Your dedication ensures that our members experience smooth interactions and feel fully supported.
- And last but certainly not least, Mrs. Beth Moore, our Communications and Engagement Manager, has been the linchpin of our organisation. Her work ensures that members are consistently informed, empowering them to deliver better services and make a difference within their practices.

Now, with gratitude to each of these remarkable individuals, we'll move forward to the questions we've received for today's AGM. After addressing the advance questions, if time allows, we'll welcome additional questions from our Zoom attendees. Thank you all for being part of this journey with us.

Questions to the AGM

Questions to the AGM

Subscription fee increase

We faced a number of questions about the subscription fee increase and I would like to provide a fulsome response to these.

Kingswinford Medical Practice – Janet Green

Question:- The recent doubling of the Affiliation Fee has caused considerable concern to our members. Our subscription is due in March, but our own AGM will take place in January, and this will be near the top of the Agenda as our funds are limited and dwindling. What is the justification for such a steep rise in fees and how will members benefit directly?

Wonersh Surgery PPG - Evan Venn

*Why was the subscription increased and what is the value of any increase?
What are the NAPP plans for the coming year?*

Falkland Surgery PPG - Adrian Barker

My question (the same, I imagine, as many others) is why the subscription has been doubled and why hasn't there been more explanation and consultation on it?

St Martin's Gate PPG - Phil Whitehouse

Why has the subscription to NAPP increased so markedly this year?

There were two main elements to these questions:

- Why was the increase necessary?
- Why was it made without consultation?

In answer:

Thank you to our members for raising this important issue. We understand that the increase in the annual subscription fee has come as a surprise, and we want to be as transparent as possible about why it was necessary and how we approached this decision.

N.A.P.P. is dedicated to supporting our members and amplifying patient voices at a national level. However, over recent years, the financial landscape has changed significantly. Rising operational costs, the need to meet our members' evolving needs have placed extra pressure on our budget. After careful consideration amongst the trustees, it became clear that an increase was necessary to maintain N.A.P.P.'s financial stability and continue providing valuable services to our members. Without this adjustment, we risked compromising the long-term viability of the organisation, as reserves dwindled, and operating costs continued to grow.

We know that practices and individuals are facing financial constraints, and this decision was not made lightly; there was a great deal of discussion and debate. By way of historical context, we had kept the membership fee the same for nearly two decades, absorbing inflationary pressures and rising costs for back-office support. While we considered alternatives, such as a sliding scale based on practice size just before the COVID-19 pandemic, its impact on PPG engagement and the challenges faced by general practice more broadly led us to put this option aside.

Our small team of five Trustees is significantly fewer than the twelve we once had, and many Trustees also work full-time, making it challenging to keep up with the organisation's demands. We handle up to 20 monthly member enquiries and engage in numerous national programmes and meetings, each requiring time and careful attention. This work places a high demand on our limited capacity.

Despite these constraints, N.A.P.P. remains committed to being a trusted advocate for patient voices. We receive no statutory funding or corporate sponsorship (due to the importance of independence and impartiality) we focus our energies on building trusted relationships with our members, who rely on us to represent their needs and interests. This trust and the invaluable role PPGs play in their practices and communities are central to our mission, and we are doing everything possible to maintain and enhance this value.

In hindsight, we acknowledge that beyond last year's Annual Report, we could have been more open and transparent about the financial pressures we were facing and the options we were considering addressing them. We recognise that additional communication on these challenges and the considerations behind our decision may have provided members with greater insight into the circumstances that ultimately led to the increase. Although we explored a range of alternatives, the option chosen was, and remains, the one that best enables us to manage financial risks and uphold the high standard of support that our members have come to expect. By implementing this adjustment, we aimed to enhance N.A.P.P.'s ability to continue as a reliable advocate for patient voices, without compromising the organisation's sustainability.

We hope this explanation provides some context, and we are always here to engage in further discussions to support our members and work towards our shared goals. Thank you again for your commitment to N.A.P.P.

Other questions

Hollies Medical Practice, Sheffield. Ian Hodgson

*QUESTIONS: I'm interested in hearing about NAPP's plans in 2025 for:
Supporting new PPGs
Reaching out to areas/practices where there is currently no active PPG*

We have some really interesting and ambitious plans, for both new and existing PPGs, however all of these are contingent on having more trustees, our plans include:

- **Enhancing Regional Representation and Diversity**
In 2025, we plan to increase regional representation and diversity to better reflect patient experiences across the UK. This approach will support our outreach to areas where there is currently no active PPG, helping us connect with communities and practices that would benefit from enhanced patient engagement.
- **Strengthening PPG Development**
We plan to build on resources like *Building Better Participation*, sharing expertise to empower new and existing PPGs with tools that enhance their role within communities.
- **Reaching Out to Areas Without Active PPGs**
Recognising the importance of broadening patient participation, we plan to proactively reach out to practices without active PPGs. By working closely with these practices, we hope to support the development of new PPGs, extend patient representation, and strengthen community ties, ensuring every area has a voice.
- **Expanding Training and Development**
With a larger board, we plan to expand training for PPGs, covering key topics such as engagement, advocacy, and digital skills to strengthen their support for practices.
- **Supporting Digital Literacy and Access**
We plan to help PPGs improve digital skills, enhancing patient engagement and access to healthcare services, particularly for those facing digital barriers.
- **Increasing National Advocacy**
With more trustees, we plan to strengthen advocacy at regional and national levels, ensuring patient voices are influential in healthcare policies and decisions.
- **Building Strategic Partnerships**
We plan to deepen relationships with healthcare bodies to amplify the

impact of PPGs across the healthcare system, centring patient perspectives in service design.

- **Enhancing Communication and Outreach**

An expanded Board allows us to plan for improved outreach to more PPGs and stakeholders, using digital platforms to broaden engagement.

- **Supporting Innovation in PPG Practices**

We plan to support PPGs in exploring innovative participation methods, such as new technologies and collaborative models that connect patients, professionals, and communities.

- **Launching New Member Services**

We plan to offer expanded services, including personalised support and mentorship, tailored to address unique PPG challenges.

- **Hosting High-Impact Events**

In addition to our annual conference, we plan to host regional forums and webinars to foster best practice sharing and practical solutions for PPGs and providers.

However, back to what I said at the beginning, more Trustees are needed to provide time to support these plans.

Little Waltham and Great Notley Surgeries PPG - Anne Johnson

We would like to submit the following question:

As a PPG we have become increasingly concerned about the rate of housing development in the area supported by appropriate levels of healthcare. We have been fortunate enough to have presentations from the ICB and senior planners from which it appears that there are two major problems facing us all. Firstly, health is not a statutory consultee for planning purposes unlike Health and Education so has no input into the planning aspects of new developments. Secondly, pressure is being placed on existing surgeries by the requirement to complete a development before any new provision can be put in place. Bearing in mind the current government's determination to proceed with new housing developments can pressure be put on ministers by the NAPP to bring about change in the procedure?

Thank you, Anne, for bringing attention to this important issue. The rapid pace of housing development without adequate healthcare planning is indeed a growing concern across the country. This challenge places significant strain on existing healthcare facilities, often requiring surgeries to absorb increased patient numbers until new infrastructure can be established. As you have noted, the fact that healthcare is not yet a statutory consultee in planning decisions further complicates matters, as healthcare needs often remain unaddressed in early development stages, unlike other essential services.

N.A.P.P. recognises the urgency of this situation, and we are committed to advocating for systemic changes to ensure healthcare is integral to planning processes. The Darzi Review recently highlighted similar challenges, noting that social determinants like housing have a direct impact on healthcare demand and

that aligning healthcare provision with community growth is critical for patient access and equity. This alignment is likely to be reflected in the forthcoming 10-Year NHS Plan, which we anticipate will prioritise integrated community-based care as a key component.

As part of our national advocacy efforts, N.A.P.P. plans to work with a range of partners and build on its engagement with NHS England, integrated care boards (ICBs), and relevant arms-length bodies - to advocate for healthcare's role as a statutory consultee in planning decisions. By pushing for this change, we aim to ensure that healthcare needs are considered early in the development process, so that new housing areas are equipped with the resources they require from the outset.

We encourage continued engagement with your local ICB and planners to reinforce this message, as local advocacy can support national efforts. Thank you, Anne, for your commitment to ensuring that patient care remains a priority in your community's growth. N.A.P.P. will continue to work towards changes that support sustainable and patient-centred development across the country.

St Stephens Gate Medical partnership PPG - Noreen Neal

In its work to help inform policy, is N.A.P.P. considering lobbying the Secretary of State for Health and Social Care on the urgent need to address the extreme pressures and financial challenges GP practices are working under?

Thank you for highlighting this question, the extreme pressures and financial challenges facing GP practices are indeed a central focus for N.A.P.P. For over a decade, we have consistently emphasised these issues in our discussions with healthcare stakeholders, underlining how primary care's sustainability is essential to high standards of patient care. Rising patient demand, workforce shortages, and resource imbalances—especially in more deprived areas—have intensified the strain on GP practices, making this a pressing issue that needs collaborative solutions. In the coming year, we plan to continue advocating on this front through several key approaches:

1. **Engaging with the Secretary of State:** N.A.P.P. intends to explore opportunities for constructive engagement with partners, with the Secretary of State for Health and Social Care. Our goal is to raise awareness of primary care's financial and operational challenges and to encourage policies that strengthen GP practices, ensuring they can continue to provide timely and high-quality care.
2. **Broader Policy Involvement:** We also plan to deepen our engagement with NHS England, integrated care boards (ICBs), and other stakeholders. By aligning our message with these organisations.
3. **Building Alliances with Like-minded Organisations:** Recognising the value of collaboration, N.A.P.P. plans to connect with other organisations working to support primary care. These alliances could enhance our voice in policy discussions, underlining the collective need for primary care reform.
4. **Drawing on Key Insights from the Darzi Review and Future NHS 10-Year Plan:** The findings of the Darzi Review and the upcoming 10-Year

NHS Plan are anticipated to reinforce the importance of well-supported, community-based care. N.A.P.P. will use these insights to advocate for a renewed focus on primary care and preventative services, backed by the resources required for these aims.

5. **Strengthening Communication with PPGs:** In the coming year, we also aim to increase outreach to our member PPGs to gather insights and feedback from GP practices on the front lines. By sharing these experiences, we can more effectively illustrate the impact of these pressures on patient care.
6. **Raising Awareness in the Public Domain:** Recognising the importance of public support, we also hope to help raise awareness about the current challenges in primary care. By increasing understanding of these issues, we aim to build broader support for positive changes that could benefit both patients and practices.

These actions reflect our commitment to supporting GP practices and patient care across the healthcare system. N.A.P.P. will continue to advocate for the resources and reforms that enable sustainable, patient-centred care in primary care.

Lesley Bright - The Dolphins Practice PPG – We see an amount of £7,000 showing as an NHS grant. May we know the purpose of this grant?

Thank you for your question. This £7,000 grant from NHS E reflects funding for a long-standing partnership spanning several years which we, as N.A.P.P. worked with NHS England alongside a range of other organisations to help the health service enhance its approach to patient engagement and participation. This work was primarily delivered by Moira Auchterlonie, a former N.A.P.P. Trustee, who was contracted to lead the initiative on our behalf on behalf of N.A.P.P. The purpose of the grant was to support in co-producing a development plan for PPGs, to support in providing resources and wider support and this was around identifying, developing and disseminating materials and guidance for PPGs, including the new Future Learn training course on community engagement in primary care. We also offered immediate support delivering targeted information to PPGs to use in their local context and did work on the integration between PPGs and Primary Care Networks ensuring there was alignment and enable more cohesive local care delivery. Through Moira's excellent work we were able to ensure the needs and concerns of our members were understood by key decision makers and able to inform wider policy. Unfortunately, NHS E discontinued this grant this year which has brought this specific partnership and programme to a close. However, we remain committed to fulfilling our mission and to developing similar relationships with NHS E and other regulatory and arm's length bodies and as said before this is a real key element of our strategy for the next year.

Ken Lowe, from Ainsdale Medial Practice PPG, tabled his question about the support through various Healthwatch/ICBs and Cheshire and Merseyside ICB. What is NAPP doing to operate and cooperate with these organisations?

Thank you for your question. When we had more Trustees, we were more active in the engagement with Healthwatch and other local organisations. And, indeed, working with some of our PPGs through their relationships. As I said before, and hate to keep coming back to this, with only 5 Trustees at the moment, and we are trying to cover the large area of the UK, whilst we are keen to support our PPGs in these conversations it is difficult for us as a Board of Trustees to mobilise our actual members to support these. Also, although we

are hugely supportive of that sort of activity we do often get through the enquiry line requests to talk to various fora, requests to engage at various local organisations and it is very difficult of manage with 5 Trustees, a number of whom work full-time. It is not a perfect answer to this question, but it is a description of some of the constraints we current face in that debate.

Nigel James from New Road Surgery PPG read his question, submitted last evening, about prostate screening. One hears various practices and GPs unwilling to perform PSA tests without symptoms and it has been long campaigned for a screening programme. This has been high in the news this week with Sir Chris Hoy sharing his terminal diagnosis. **Can NAPP make representation and bear in mind that with their contacts and other organisations the fact that we would like, and would support, a screening programme for prostate cancer?**

Thank you for your question on this important issue, which resonates personally and professionally. N.A.P.P. supports this 100% and such a screening programme, and screening for a number of other cancers, is central to much of what the new Government has said about prevention and proactivity in healthcare delivery.

Prostate cancer appears to be under considered relative to some other cancers and there is a general perception that survivability is high even if you catch it quite late which may have a knock-on effect on the importance of screening. One of the important things about Sir Chris Hoy is it can be bought to the front that it can be terminal and generally healthy relatively young individuals can also be prostate cancer sufferers. The Government has promised to put in place a 10-year health plan, and there is a national conversation and public consultation to develop this Health Plan.

Thanks & Close

8. Thanks & Close

As we draw our AGM to a close, The Chairman made another earnest appeal for new Trustees. In the previous 4 years, we have been in search of a new Chair, Vice Chair, and additional trustees to join our board. Currently, we are supported by five devoted trustees, but with two of them soon stepping down we are seeking individuals who will bring fresh perspectives, innovative ideas, and a deep commitment to excellence to help us navigate the future. We are looking for people with a genuine passion for patient welfare, a drive to strengthen general practice, and a vision for guiding policymakers toward making decisions that truly benefit communities.

The scope and impact of our support for our members relies on the strength, dedication, and diversity of our trustee board. To ensure we continue to grow and make a difference, we need leaders who are ready to step forward.

Together, let us continue to inspire change and create a legacy of excellence across General Practice. The work is challenging, but the rewards of making a difference are profound. Join us in shaping a future that values patients, empowers practitioners, and uplifts communities.

Please let us know if you would like to apply to be a trustee, using the community@napp.org.uk email you received the invite to the AGM from.

Thank you all for your time today and commitment to N.A.P.P and the welfare and voice of patients across the health services.

The remarkable achievements of our PPGs will be celebrated further in the seminar to follow and are a testament to the invaluable role they play in partnership with general practice. We look forward to seeing you at the seminar at 11:00am.

The details of The Corkill Award session were displayed on the screen.

The Annual General Meeting Closed at 10.46 am

11.00 am Welcome to the Corkill Award Session – Introduction Sandy Gower

Many of you will remember in the E-Bulletin that we were able to share some PPG successes from the Awards of last year. The Mount Road Surgery PPG shared their podcast development, and Denton Surgery Patient Group shared their ongoing achievements during the year with their voluntary transport scheme. In the words of Kevin Hewitson, the PPG Secretary at Denton PPG and who sadly had to send his apologies last evening for today, *“winning the Corkill Award has already had a positive impact on what we do.”*

As our Annual Report states the applicants to the Corkill Award have been both inspirational and educational, providing valuable insights into best practices that have been shared across the N.A.P.P. network. These stories of success are sparking positive change within PPGs and their General Practices, and N.A.P.P. is extremely proud to facilitate the Corkill Awards.

After today’s presentation by our President, there will be time to hear more from members in the post Corkill Q & A session.

Today our President – Dr Patricia Wilkie, OBE, MA, PhD, FRCR (Hon), FRCGP (Hon), will share more about The Corkill Award and present the award to the winner - **Mendip Vale Medical Group PPG**.

Geoff Matthews, Chairman, and Heather Pitch, Vice-Chairman, Mendip Vale Medical Group PPG present a summary of their application.

Geoff and Heather kindly agreed to provide further details of their achievements to N.A.P.P. and these will be available via the E-Bulletin.